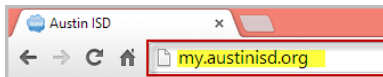


Creating a Parent Cloud Account

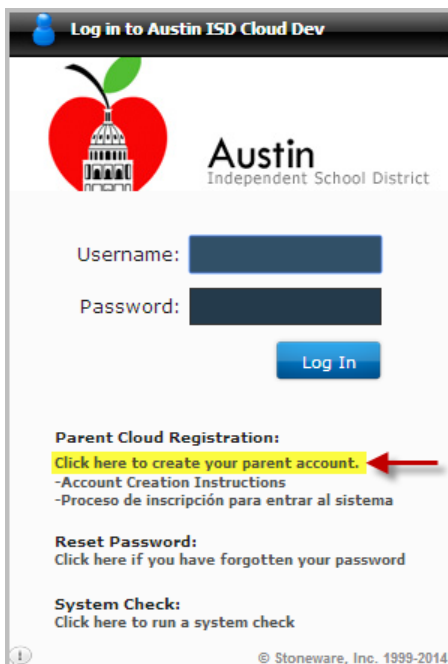
Parents/Guardians can access TEAMS Parent Self-Serve via the AISD Parent Cloud to monitor their child's grades and attendance.

Note: Currently, only users listed as Parent/Guardian contact types in TEAMS will be able to access Parent Self-Serve via the Parent Cloud. All other contacts (i.e., grandparents, aunts, and uncles) will be able to access student information via Parent Cloud in the near future. If you are a parent/guardian, but are unable to associate a student to your Parent Cloud account using the account creation screen, please contact your child's campus or call the Parent Technology Support Help Line at 512-414-9187.

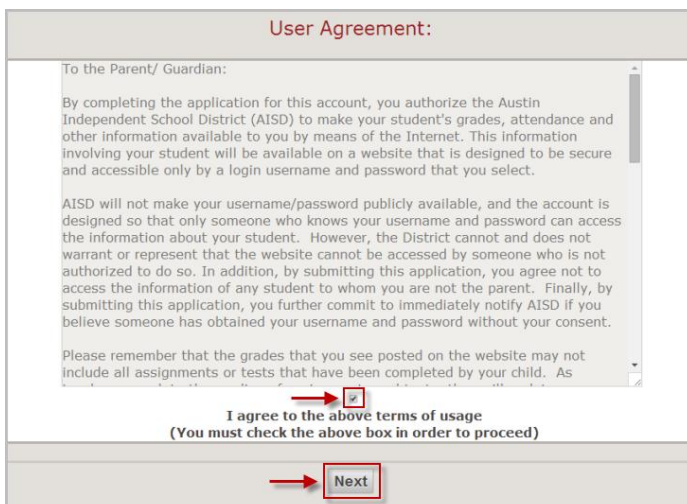
1. Open an internet -browser. Go to **my.austinisd.org**.



2. Click '**Click here to create your parent account**'

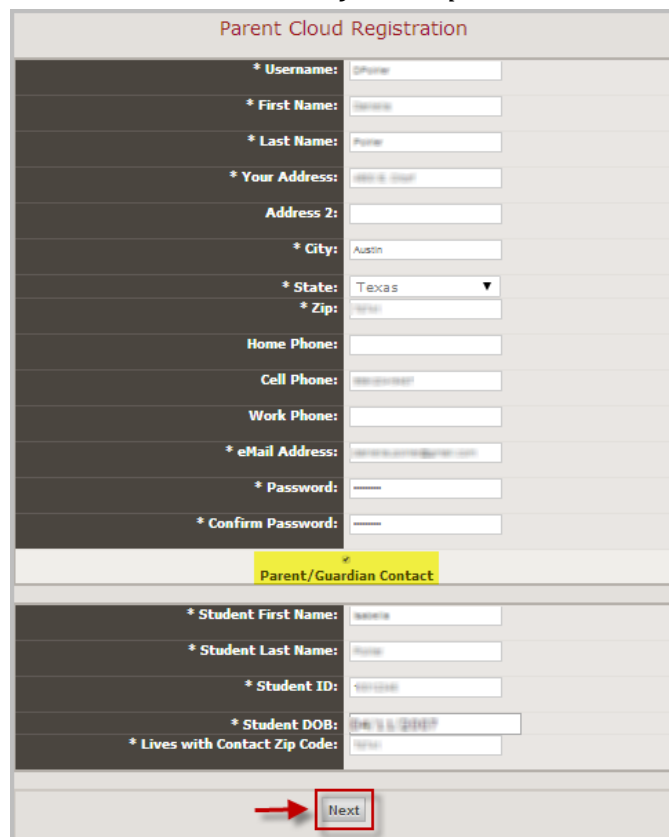


3. Read the user agreement. Check the '**I agree to the above terms of usage**' box then click **Next**.



- Fill out the Parent Cloud Registration form. Check the Parent/Guardian Contact box and enter your child's information then click **Next**.

Note: The student information entered must match the information in TEAMS. Once you have associated a child to your account, if you are listed as the Parent/Guardian contact for any other children, those children will be automatically associated to your account. If you do not see all of your children in Parent Self-Serve, please contact the Office of Student Services at 512-414-1726.



The form is titled "Parent Cloud Registration" and is divided into two main sections. The first section contains fields for personal information: Username, First Name, Last Name, Your Address, Address 2, City, State (dropdown), Zip, Home Phone, Cell Phone, Work Phone, eMail Address, Password, and Confirm Password. The second section is titled "Parent/Guardian Contact" and contains fields for Student First Name, Student Last Name, Student ID, Student DOB, and Lives with Contact Zip Code. A red arrow points to the "Next" button at the bottom of the form.

- For security purposes, enter the characters into the appropriate field then click **Next**.



The screen shows a grid of characters "m r h y 5 9" with a "Change Characters" link below it. There is a field labeled "Enter Characters:" and a "Next" button. A red arrow points to the "Next" button.

- An email will be sent to the email address you provided. You must click the link in the email to verify your email address and activate your Parent Cloud account.



The email is from "AISD Parent Cloud - Please confirm registration / Favor de confirmar su inscripción" and is addressed to the user. It contains the following text:

Austin Independent School District <do-not-reply@austinisd.org>
to me ▾
(Para español, lea siguiente)
Thank you for registering for the AISD Parent Cloud.

Please click on the following link to confirm your email address and continue the registration process.
<https://my.austinisd.org/userconf.jsp?guid=6471DD33C7D28BACCD25D3A744475AB4E8F94D0C1FC8B9197>

The above link will be available for the next 24 hours. After that time the link will expire and your registration will be cancelled.
If you did not recently attempt to register for the AISD Parent Cloud, please ignore this message and your email address will be automatically removed from our system.

For assistance or questions, please contact AISD Parent Cloud Support at (512) 414-9187.

7. Log-in with the username name and password you entered on the Parent Cloud Registration form. Click **Next**.

Please log-in to verify your e-mail address and check your account creation status.

* Username:

* Password:

[Next](#)


8. Wait a few minutes while your account is being created. Once your account is ready, click the link to log-in.

Congratulations, your account is ready.

[Click here to log-in.](#)

9. Log-in using your username and password.

Log in to Austin ISD Cloud Dev



Austin
Independent School District

Username:

Password:

[Log In](#)

Parent Cloud Registration:
Click here to create your parent account.
-Account Creation Instructions
-Proceso de inscripción para entrar al sistema

Reset Password:
Click here if you have forgotten your password

System Check:
Click here to run a system check

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10. To access Parent Self-Serve, click on **My Student-Estudiante** at the bottom of the screen then click the **Grades, Assignments, & Attendance (Parent Self-Serve)** icon on the Cloud desktop.

Austin ISD | [Menu](#) [Help](#) [Logout](#)

PARENT SELF-SERVE

Attendance - Asistencia | Bus Stop - Parada de Autobus | **Grades, Assignments, & Attendance** | Graduation Planning - Planificación de Graduación | My Lunch Money - Cuenta de Almuerzo | My Messages | Navigation Instructions | Schedule - Horario

Vaccination Record - Registro de Vacunación | Vaccinations Due - Próximas Vacunas

Home | My Tiles | MyAccount-Cuenta | MyCloud | MyResources-Recursos | MySchool-Escuela | **MyStudent-Estudiante**